

IT MAY NOT BE A RELATED TOPIC BUT I DO WANT THE FCC TO KNOW THAT VERIZON,MCI AND AT&T ARE NOW IN THE PRACTICE OF CHEATING THE ELDERLY OUT OF MONEY. MY 88 YEAR OLD FATHER HAS BEEN CRAMMED BY MCI AND BECAUSE THE PROBLEM WASNT NOTICED FOR ALMOST FOUR YEARS, MCI IS NOW TRYING TO DENY HIM REIMBURSEMENT FOR PAYING FOR A SERVICE HE SHOULDN'T HAVE HAD. I HAVE BEEN TRYING TO RESOLVE THIS PROBLEM FOR HIM FOR THE LAST FIVE MONTHS WITH NO SOLUTION IN SIGHT. I FEEL THAT IT IS UNFAIR TO HAVE PEOPLE IN A SITUATION WHERE THERE IS A MONOPOLY ON PHONE SERVICE. HE WOULD LIKE TO SWITCH HIS LOCAL CARRIER BUT IS NOT ABLE TO BECAUSE THERE ARE NO OTHER CARRIERS SERVING HIS AREA. I WOULD GREATLY APPRECIATE IF SOMEONE WOULD LOOK INTO THE MATTER OF HAVING HIS ACCOUNT CREDITED FOR THE YEARS HE HAS BEEN OVER-CHARGED. THE ELDERLY ARE TOO IMPORTANT TO JUST BE SWEEPED UNDER A RUG.